

Your Member ID Card



Your member ID card contains key information about you and your coverage. Keep your card with you at all times, so it is easily and readily accessible. Anytime you visit your doctor, hospital, or other health care provider, remember to show them this card so they know how to bill for the services they are providing you.

Front of card

The front of the Member ID Card displays the following information:

- 1. ALLIED** logo
- 2. Member Information:**
 - Employer: ABCCompany
 - Subscriber: John Sample
 - Subscriber ID: SMPLO001 Group #: AAA001
- 3. Medical Network:** MED+CAL
- 4. Pharmacy:** pharmacy (with RxBIN, RxPCN, and RxGRP details)
- 5. Plan Information:**
 - Plan Administrator: Allied Benefit Systems
 - Deductible/Out-of-Pocket: CoPayment: FAM INN: \$3,300/\$9,000 CoPayment Line #1: \$XX FAM OON: \$8,000/\$18,000 CoPayment Line #2: \$XX
- 6. PROVIDERS:** To confirm benefits and eligibility, please call Allied at 866-455-8727 or verify electronically using the Provider Fast Track at www.alliedbenefit.com.

1. Allied – The third-party health plan administrator responsible for processing your health insurance claims. Call Allied at the number listed on the back of your ID card if you have questions about your plan or go to member.alliedbenefit.com to access your account online.

2. Group # and Subscriber ID – These numbers identify you and the plan you are enrolled in. You will need these when registering for the My Allied Portal, calling Allied Member Services, or seeking care with providers.

3. Medical Network – This is the network of providers and hospitals that you have access to with your health plan. It's important that you visit healthcare providers who are in your network to maximize your plan benefits.

4. Pharmacy Plan – This confirms your pharmacy benefit information when you need to fill a prescription. Call this number if you have prescription related questions.

5. Plan Information – This confirms your coverage level, deductible, out-of-pocket maximum amounts, and copayment responsibilities (if applicable) for your medical plan.

6. The blue banner has important information for your provider on how to verify eligibility and coverage.

7. The back of your card has important information has important information for your provider on how to submit claims. It also provides you, the member, with details on how to contact Allied Member Services, who to reach out to for pre-certification of applicable procedures, and how to access virtual care options for convenient medical support.

Back of card

The back of the Member ID Card displays the following information:

- 7. Claims Submission:**
 - This medical plan is administered by Allied.
 - Mail: Allied Benefit Systems, LLC. EDI: Payer ID 37308 P.O. Box 21651 Eagan, MN 55121 866-455-8727
 - This card does not guarantee coverage or eligibility. MedCal participating doctors and hospitals are independent providers and are neither agents, nor employees of MedCal.
- Member Services:**
 - Need help? Call Allied for questions at 866-455-8727.
 - Mon-Fri: 8:00am to 8:00pm CST Sat: 9:00am to 12:00pm CST
 - My Allied Portal: See what's covered under your plan, easily view and share your digital ID card, find in-network providers and compare costs, track claims, spending, and deductible progress, and discover enhanced care programs for you and your family—all in one convenient place.
 - Download the My Allied Portal app from your device's app store, or visit member.alliedbenefit.com to get started.
- Pre-Certification:** ALLIEDCARE
 - Call Allied Care for pre-certification questions at 866-458-2995.
 - See plan description for details. Penalty may apply for failure to pre-certify according to requirements.
- Virtual Care:** PRIMARYCARE Teladoc
 - Primary Care: 855-438-2014 or via the My Allied Portal mobile app.
 - 24/7 Urgent Care: 800-TELADOC or via the My Allied Portal mobile app.

Example only. Information on your ID card may vary.

Accessing Your ID Card and More

Once you are enrolled in the health plan, you will receive two (2) physical ID cards in the mail. ID cards will arrive to your home before your plan's start date.

For a digital copy of your ID card:

- Download the My Allied Portal app from your device's app store or visit member.alliedbenefit.com.
- Click **'Sign Up'** and follow the prompts to activate your member profile.
- From your Allied member portal, you can print a temporary ID card, request a physical replacement card mailed to your home, or use the digital card on your phone for instant access.

